Terms and Conditions

1. All quotations are subject to approval, acceptance and correction at the home office. Any errors in quotations resulting in orders will be corrected and resubmited to the customer for their acceptance or refusal.

No prices may be made up from information other than that shown in the tables.

2. All prices are F.O.B. factory, Chicago, Illinois, and are quoted exclusive of any taxes.

Shipments boxed for trans-ocean export, add 10% to total trade prices.

Terms: Net 30 days from date of invoice.



3. Cancellation or alteration of an order or return of any product by Buyer may not be made without advance written consent of manufacturer and shall be subject to a cancellation charge. Custom products are not returnable.

A 20% minimum restocking charge shall be placed on any returned goods.

- 4. We will not be responsible for delays in shipping due to conditions beyond our control such as strikes, fires, or accidents.
- 5. Any claims for shortages or damaged products must be made in writing within 10 days after receipt of shipment.
- 6. Prices subject to change without notice.

Design and Dimensional Specifications

The products illustrated reflect the design characteristics at time of printing.

Metraflex reserves the right to change dimensions, material, or methods of construction without notice. Please contact the factory for certified prints (exact dimensions) when necessary.

Limited Warranty

All products are warranted to be free of defects in material and workmanship for a period of one year from the date of shipment, subject to the limitations below.

If the purchaser believes a product is defective the purchaser shall: (a) Notify the manufacturer, state the alleged defect and request permission to return the product. (b) If permission is given, return the product with transportation prepaid. If the product is accepted for return and found to be defective, the manufacturer will, at its discretion, either repair or replace the product, F.O.B. factory, within 60 days of receipt, or refund the purchase price. Other than to repair, replace or refund as described above, purchaser agrees that manufacturer shall not be liable for any loss, costs, expenses or damages of any kind arising out of the product, its use, installation or replacement, labeling, instructions, information or technical data of any kind, description of product or use.

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DAWSON COMPANY 2124 Lincoln Avenue Altadena, CA 91001-5450